

Annual Report

The Agnes Pratt Home

2023-2024

I am pleased to provide you with a report of activities at The Agnes Pratt Home for the year April 1, 2023 to March 31, 2024.

We are very saddened to report that we lost a very valuable member of our team this year. Our Chaplain, Reverend Ettie Gordon-Murray, passed away this year following a short illness. Her presence is certainly missed within our community as she was very involved in all resident and staff activities. She was always there when needed and certainly lived our philosophy of resident and family centred care.

We are very thankful for the support of The Agnes Pratt Home Foundation. This year the Foundation provided over \$70,000 to support residents and staff of our Home. This included helping to clean up our outside grounds, improve our outside gardens and walking areas, supporting staff Christmas activities and the purchase of The Java Music Club and OBIE which are beneficial programs for individuals in long term care.

We are pleased to report that we have restarted our in person memorial services for residents who have passed away at our Home. This has always been a nice time to reconnect with resident family members and offer them fellowship and spiritual comfort. The Home has always seen the importance of offering this support and remembrance for the residents who have spent time with us at our Home.

The Home has been involved in various quality initiatives throughout this year.

- We are continuing initiatives to support staff mental health in the workplace.
- Support to enable a family lead site Family Council.
- Assessing and making improvements throughout the Home to enhance infection prevention and control.
- Began a resident canteen process to assist residents who do not have family members to make purchases for them.
- We have completed the development of a Team Civility Charter for the Home
- Recruitment and retention of staff due to ongoing nursing staff shortages. We have welcomed many internationally educated nurses into our Home and continue to support them with orientation into our LTC program.
- Continued work with regional infrastructure to reduce seagulls on and around our facility.

The Board of The Agnes Pratt Home currently finds itself in the same position as many not-for-profit organizations. The Board has had a small but very committed group of Board members but

in more recent years this number has dwindled due to members aging out or through lack of meaningful activities/projects at The Home.

In February of 2019 The Board of The Agnes Pratt Home began discussions with Eastern Health (now known as NL Health Services) about undertaking major upgrades and improvements to the physical building to extend its life. The Board proposed to The Health Authority that The Board obtain a mortgage on the building to fund the renovations. The Board obtained approval from its bank for the mortgage which would require no guarantee or increased funding from the Health Authority or the Provincial Government. The reaction from the executive team of the Health Authority was very positive.

Five years have now passed and The Home is still no closer to proceeding with the mortgage and the much needed renovations. The renovations proposed are for essential work such as mechanical and electrical upgrades and other similar work to maintain the integrity of the building and to ensure the comfort and safety of residents and staff.

While The Board members were excited for this project so much time has passed that The Board members are now dejected. The latest indications are that the Provincial Government is now looking at renovating all faith based long term care homes in the area. Communication between the Health Authority/Provincial Government with The Agnes Pratt Home is very limited.

The Board of The Agnes Pratt Home is now questioning the reason for its existence since the Health Authority controls the operation of the Home and The Home's Board has no power or authority to effect change.

Even though we face many challenges, we look forward to another year to continue collaboration with residents and families with the goal of providing compassionate, professional, safe and high-quality care.

Respectively submitted,

Annette Morgan, BN MN
Administrator
The Agnes Pratt Home